Minor Privacy Notice from Cois Sionna Desmond Credit Union

We are Cois Sionna Desmond Credit Union. A credit union is where lots of people save their money and sometimes adults borrow money from us. Our contact details are:

Cois Sionna Desmond Credit Union
Church Street,
Askeaton,
Co. Limerick
(061) 392237
info@csdcu.ie

We have to ask you a lot of questions about yourself. This is because you want to open an account with us to save your money. We ask you things like you name, your date of birth and where you live. We also ask you for your passport or birth certificate and proof of your address and PPSN. This is to help us know that your money is your money. There are also a lot of laws that tell us we have to ask you about yourself and if we didn't we'd get into trouble.

If you don't want to tell us about yourself, that's ok but we might not be able to let you join the credit union.

Sometimes we have to show other people your information. We will make sure that they take good care of it. There are some laws in Ireland that say we have to show these people your information. Sometimes we can't do everything in the credit union so we ask other people to help us and they might see your information as well.

If you come into the credit union, we have cameras in the office to protect everyone and to stop people from scamming us. If you would like to let another person take money out of your account, for example, your parent, you need to tell them that the credit union is using information about them.

There is a law that makes sure we take good care of the information we have about you. That law gives you lots of rights and is called General Data Protection Regulation (GDPR). An example of your rights, is that you can ask us to give you a copy of all the information we have about you. You can also ask us to change your information. If you are not happy with what we do with your information, you can tell the Data Protection Commissioner (she makes sure that we follow the law) her phone number, email and address are:

Address: Data Protection Commissioner

21 Fitzwilliam Square South

Dublin 2 D02 RD28 Ireland

Telephone: 057 8684800 Lo Call No: 1890 252 231

Email: info@dataprotection.ie

We have a longer document with more information available on our website, called the Privacy Notice, if you want to take a look.

If you ever have any questions you can ask our Data Protection Officer by calling us, emailing us or writing us a letter.